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Chris Globing

★ Rising contributor · December 15, 2024 · 🌐



SCAM - WARNING!

Kalahari Under Canvas (based in Kaserne)

Owner: Segolame Kingsley Maguider Pitsewamokapisi

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Some might remember I wrote in this group on 09.11.2024 to ask advice and tour operators. I got some recommendations and ended up booking a 9 Day Tour from Maun to Victoria falls with the operator mentioned

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pickup is fine and my stay (see first 2 Screenshots from Whatsapp)



screenshot 3) asking to postpone the tour for some hours as my luggage from airlink didnt arrive. Kalahari under Canvas responded one hours later with "Please check your e-Mails". When I arrived at my accomodation and checking the e-Mail (screenshot 4 und 5) I almost got a heart attack. They canceled the tour one day before it started!

I post this as a warning and pressure the owner Segolame Kingsley Maguider Pitsewamokapisi to refund the money for the tour immediately. They didn't pick up my call but my accommodation tried to call and he insured us to find a solution today, but as you can expect there was no response and all ways of communication are shut down.

You can imagine that not only I was troubled with missing luggage, but also the stress of having no tour and the fear of being victim to a scam who took around 24.300 BWP and not get a refund. Botswana is still a small community. I urge you to reach out to him to refund the money. This is hurting all of tourism in Botswana!

Background: There was a red flag before because after I paid they didn't contact me for 1 week and I reached out to couple of people finding out what was wrong and there were a case with a lady who had similar issues and trouble with them not refunding. So, it seems they having some troubles for a bit.

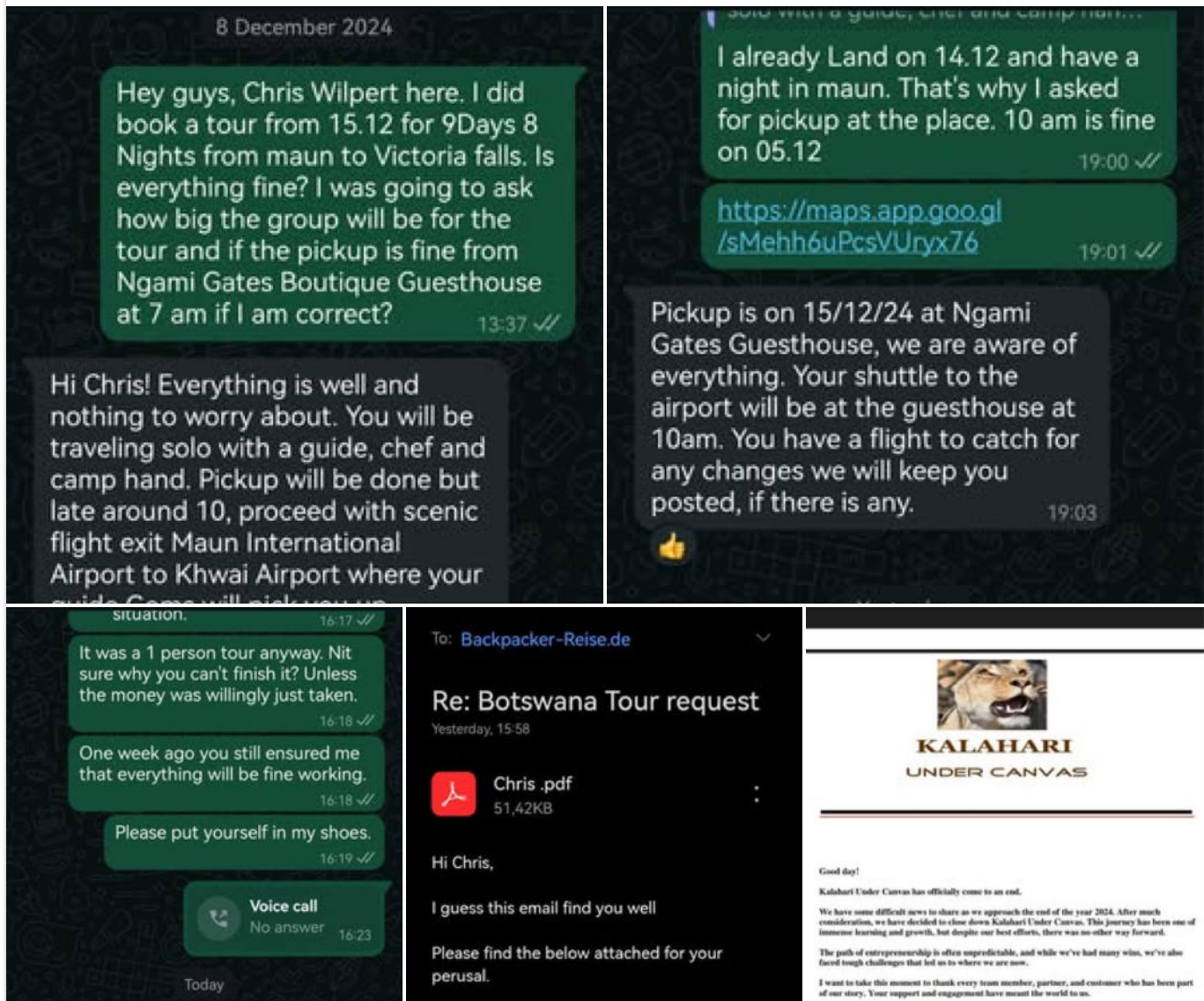
If I don't get the refund while I am in Botswana I plan to go to the police and message the tourism board about the incident. I am overreacting or is this deserved?

Despite all the issues, I want to thank publicly some people and companies who helped out. Audi Camp, who provided me with some short notice information and guide recommendation. [Timmy Sareheya](#) from Temogo Safari, who spent hours with me today reaching out to different people ([Rex Kelly](#) and many more which provided some

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Leboneng Captain Omane for providing information and support despite me deciding to go with someone else.



51

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Brian Trendkneez ★ Rising contributor

Botswana Tourism is open tomorrow you can go report him there

19w Like

5

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